

**The Vision for Quality In Social Care
A Summary of Proposals**

Actions the government proposes to undertake	Actions councils will need to undertake	Current Position in Southampton
Prevention		
<p>Publish a White Paper on public health, outlining councils' enhanced leadership role in health improvement and the opportunities it offers</p>	<p>Developing community capacity and promoting active citizenship, working with community organisations and others across all council services, establishing the conditions in which the Big Society can flourish.</p>	<p>Work is underway on developing a Southampton approach to the Big Society.</p>
	<p>Commission a full range of appropriate preventative and early intervention services such as re-ablement and telecare, working in partnership with the NHS, housing authorities and others.</p>	<p>City Care re-ablement service has been introduced and is demonstrating that over one third of people are ending the service without needing ongoing care. Telecare procurement ,fitting and scoping of new equipment is embedded in the work of the Joint Equipment Store (Solent Healthcare and SCC service) and SCC Community Alarm service (Neighbourhoods Directorate) provides the infrastructure for responding to alarm calls. Southampton NHS is a leader in the use of telehealth equipment. A significant level of staff training has been undertaken . Further work is planned to embed the use of telecare in day to day working practice</p>

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		Rapid Response (joint service SCC and Solent) provides support to prevent hospital admission . Joint Rehabilitation service (SCC and Solent) including 6 Locality based Rehab teams and Brownhill House residential rehab service.
Personalisation		
Put personalisation at the heart of the framework for quality and outcomes being developed and examine the outcome and benefits for people.	Provide personal payments for everyone eligible for social care, preferably as a direct payment, by April 2013.	Individual Budgets are offered to all appropriate new clients and those receiving a review. The use of Direct Payments is embedded in ASCH practice however the Putting People First (PPF) Project will consider further infrastructure / services required to support more people to access Direct Payments in future e.g. support to employ staff, money management support, staff education
Consider how to embed personalisation in the new legal framework following the Law Commission's report – for instance in strengthened guidance new statutory principles to underpin the law, and through entitlement or right, for support to be offered as a personal budget or a direct payment.	Accelerate reforms to their assessment, care management, financial and information systems to support a personalised system that places stronger emphasis on outcomes and gives all users choice over their services, whatever the setting.	As part of the PPF programme work is underway to reform systems including lean process review of customer pathway, finance and assessment processes and workforce review
Consider how to pursue greater	Focus on improving the range,	The Advice and Information review will support effective

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portability of assessment, subject to the Law Commission and Funding Commission reports.	quality and accessibility of information and advocacy available for all in their communities – regardless of how their care is paid for – to support their social care choices.	and efficient advice provision – several ASC contracts are being considered as part of this. The need for further advocacy for those receiving social care support and funding will be scoped as part of the redesign for Self Directed Support
Use pilots currently underway to inform the rollout of personal health budgets and make it possible to combine personal health budgets with personal budgets in social care in the future.		NHS Southampton is not a personal health budget pilot area.
Plurality and Partnership		
Identify and remove barriers to collaboration, pooling or alignment of budgets across health and social care and bring together funding streams for employment support.	Exploit the opportunities of the NHS White Paper to play a lead role in their communities, ensuring local services are more coherent, responsive and integrated. Together with the NHS and other partners, councils should agree a shared view of local priorities and the outcomes to be achieved, and deliver commissioning strategies to meet the needs of their local	Good joint working in place with the PCT. Joint commissioning strategies are in place for some ASC services and others are in development.. The revised joint JSNA is currently being consulted on and will be finalised early next year. SCC is working closing with NHS SC on the development of GP Commissioning. Further work required pooled budgets and the involvement of other partners and council departments.

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	populations, including the most vulnerable.	
Consider the barriers to market entry for micro and small social enterprises, user-led organisations and charities, and the proposed role for Monitor to play in market shaping.	Work with the NHS and other partners to pool and align funding streams at the local level and alert the government if there are any barriers to this local flexibility.	Scoping is under way on the potential role for these agencies in support planning and in offering individuals services which help them manage their own care arrangements—e.g. payroll services
	Work with private providers, charities, voluntary organisations, mutuals, social enterprises and user-led organisations, and move away from traditional block grant contracts.	Commissioning arrangements are being reviewed to reflect a personalised approach. A work stream of the Self Directed Support project is working with providers to consider how they can meet the challenges of Self Directed Support
	Critically examine arrangements for contracting service providers to ensure that the rules are fair, proportionate and enable micro and small social enterprises, user-led organisations and voluntary organisations to compete to deliver personalised services.	Arrangements will need to be reviewed as other changes are implemented.
Protection		
Work with the Law Commission in preparation for strengthening the	Ensure that everyone involved in local safeguarding is clear about	Training has been provided to staff across the organisation in relation to safeguarding. There is a local

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law on safeguarding to ensure the right powers, duties and safeguards are in place.	their roles and responsibilities.	joint strategy on safeguarding, joint Safeguarding Board and joint modular training programme for staff from all services and the full range of providers
	Ensure that people who need care and support to maintain their independence have their right to personal autonomy respected, underpinned by a proportionate approach to the management of risk.	Strategy is in place to support autonomy and positive risk taking. Scoping is underway of services required to support people to be autonomous whilst minimising risk e.g. help with money management
	Champion and support safeguarding within communities. Citizens and communities have a part to play in preventing, detecting and reporting abuse and neglect.	Citizen Group has developed a safeguarding action plan which targets public education
Productivity		
Support the work of councils to deliver efficiency saving by co-ordinating and disseminating support tools and best practice.	Councils should develop a local plan for reform, to ensure they are making the best use of resources. This should draw upon the work being undertaken by ADASS, and by the Local Government Association led Place Based Productivity Programme.	Work is underway to review how directly provided services are delivered and explore alternate methods of delivery.
Publish and consult publicly on		Work is underway on responding to the consultation.

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proposals for a new strategic approach to quality and outcomes in adult social care.		HASC and Corporate Policy and Performance are working together on developing a revised performance system to take account of national changes.
People		
Support the publication of a workforce development strategy by Skills for Care and a leadership strategy by the Skills Academy.	Take a leadership role in workforce commissioning, including integrated local area workforce strategies linked to JSNAs. (Central government will support and co-ordinate developments only where and when the sector demands this, with a particular focus on the smaller employers who predominate in this sector.)	SCC workforce review is underway. Initial meetings have been held with Solent and Hampshire Partnership Foundation Trust. The final JSNA to be published early next year will help inform this work.
Publish a personal assistants' strategy in 2011.		
Extend the piloting of social work practices to adult social care during 2011.		